

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No. : 09/190,536
Applicant : John J. Dwyer, et al.
Filed : November 12, 1998
Title : Intelligent Routing of Voice Data Management System

Confirmation No. 6771

TC/A.U. : 2645
Examiner : Gerald Gauthier

Docket No. : 018632.0091.NPUS00
Customer No. : 47669

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OFFICE OF PETITIONS

INFORMATION DISCLOSURE STATEMENT
UNDER 37 C.F.R. §§1.97 and 1.98

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

hard delivery	
CERTIFICATE OF MAILING	
37 C.F.R. 1.8	
I hereby certify that this correspondence is being deposited filed with the U.S. Postal Service as First Class Mail in an envelope addressed to: MS DD, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date indicated below:	
7-13-05	Jane Edwards
Date	Signature

Dear Commissioner:

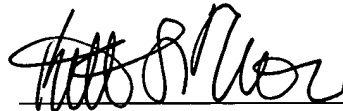
In compliance with the duty of disclosure under 37 C.F.R. §1.56, it is respectfully requested that this Information Disclosure Statement be entered and the reference(s) listed on attached Form PTO-1449 be considered by the Examiner and made of record.

In accordance with 37 C.F.R. § 1.98(d), copies of the listed references are enclosed.

In accordance with 37 C.F.R. §§ 1.97(g),(h), this Information Disclosure Statement is not to be construed as a representation that a search has been made, and is not to be construed to be an admission that the information disclosed is, or is considered to be, prior art with respect to the present application or material to patentability as defined in 37 C.F.R. §§ 1.56.

The present Information Disclosure Statement is being filed within three months of the filing date of this application and hence is believed to be timely in accordance with 37 C.F.R. § 1.97(b). Accordingly, no fees are believed to be due in connection with the filing of this Information Disclosure Statement. However, should any fees be deemed necessary (except payment of the issue fee), the Commissioner is authorized to charge any deficiency or to credit any overpayment to Kelley Drye & Warren LLP Account No. 11-0404/018632.0091.NPUS00.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Katherine L. Tabor", written over a horizontal line.

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Attorneys for Applicant

July 12, 2005

Date

Substitute for form 1449A/B/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(Use as many sheets as necessary)</i>				Complete if Known	
				Application Number	09/190,536
				Filing Date	November 12, 1998
				First Named Inventor	John J. Dwyer, et al.
				Art Unit	2742
				Examiner Name	
Sheet	1	of	1	Attorney Docket Number	018632.0091

U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	Document Number Number-Kind Code ² (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	
	1	5294229	03/14/1994	Hartzell et al.	RECEIVED JUL 13 2005 OFFICE OF PETITIONS
	2	5444768	08/22/1995	Lemaire et al.	
	3	5548566	08/20/1996	Barker	
	4	6493672 B1	03/28/2002	D'Agosto, III et al.	
	5	6571211 B1	05/27/2003	Dwyer et al.	
	6	6671567 B1	12/30/2003	Dwyer et al.	
	7				
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FOREIGN PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	Foreign Patent Document Country Code ³ -Number ⁴ -Kind Code ⁵ (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	T ⁶

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. ¹ Applicant's unique citation designation number (optional). ² See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
	10	TechEncyclopedia, Definition of "Download," TechWeb: The Business Technology Network, 2002, 2 pages.	
	11	Uploading – A Whatis Definition, Tech Target 2002, 2 pages	
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Examiner Signature	CH01/EBERH/198318.1		Date Considered